



JOB POSTING – Field Service Technician

HAWE Hydraulik is a leading manufacturer of technologically advanced, high quality hydraulic systems. Our hydraulic solutions are found in machines and systems in more than 70 different sectors. They are incorporated in machine tools, construction equipment, forestry machinery, renewable energy systems, and more. HAWE components are used wherever quality, expertise, power, and precision are essential. The North American Subsidiary, HAWE Hydraulik, is headquartered in Charlotte, NC with offices in Oregon and Texas. We offer a competitive salary, outstanding benefits package and excellent growth opportunities.

We are seeking a qualified candidate for **Field Service Technician** for our facility in **Houston, Texas**. The Field service Technician will report to Field Service Supervisor. This position is responsible for providing technical support for field service jobs, warranty calls, start-up assistance and troubleshooting for hydraulic components used in various applications. The Field Service Technician is expected to travel up to 50% to provide adequate support to HAWE customers.

The ideal candidate must be a determined problem solver with the ability to identify the issues and create solutions.

Primary Job Responsibilities:

- Inspect, evaluate, test, and repair hydraulic components and electrical controls to acceptable quality standards
- Interpret technical documents and detailed schematics for field service jobs
- Set up and running performance tests, pumps, motors, valves, and electrical controls
- Provide hand written BOM's and Quotations for the field service jobs
- Support Sales team efforts for system start up and/or troubleshooting
- Support Quality team for warranty related field service campaigns
- Travel, as required, to customer and supplier sites

Tools:

• Microsoft Office Software	• Microsoft Dynamics 2015
• QM documentation	• SuperOffice CRM Software
• Certify Expense Reporting Software	• TypeMan Software

Job Requirements

- Minimum 10 years' work experience in hydraulic services
- Ability to analyze and troubleshoot complex hydraulic systems
- In depth knowledge of competitive product lines

- Prior experience with data acquisition equipment
- Ability to read and understand hydraulic schematics and blueprints
- Strong knowledge of mechanics and their operations
- Excellent verbal and written communication skills
- Ability and willingness to travel as required

Preferred Qualifications

- Technical degree from accredited Fluid Power school
- Fluid Power Technician certification
- Electrical Controls experience a plus

For consideration, submit resumes to hr@hawehydraulics.com